

## Emergency After Hours Maintenance

**Please note:** If the matter is NOT an emergency or does not relate to common property then you will be responsible for full payment of any charges incurred by the Strata Scheme.

Remember that after hours, call outs are costly and ultimately you will be paying for this via your strata levies or the contractor or the strata company may directly charge you.

If you are a **TENANT** then you **MUST** contact your property manager or property owner to arrange repairs and authorise emergency works.

Agency	Phone Number	
Watertight Plumbing & Gas	Mark Sherring 0407 444 495	For all drain blockages (sink, shower) and leaks as well hot water servicing etc.
NRK Electrical	Richard King 0417 956 575	Power outages, lighting upgrades, RCD testing etc.
SMART Building Specialist	Martin Philpott 0414 481 237 Gary Hart 0478 202 962	Building structural and roofing specialists
DANZAC Property Maintenance	Mike Couch 0417984346	General maintenance and handy man work
Western Power	13 13 15	<a href="https://www.westernpower.com.au/faults-outages/">https://www.westernpower.com.au/faults-outages/</a>
Water Corporation	13 13 75	<a href="https://www.watercorporation.com.au/Outages-and-works">https://www.watercorporation.com.au/Outages-and-works</a>
Honan's Insurance Group	(03) 9947 433	Any possible insurance claims please contact Honan's and provide your strata policy details

If the event is not an emergency then it can wait until the following business day to be repaired, it should NOT be treated as an after-hours emergency.

Please remember that you are responsible for the payment of any work that is undertaken or not a strata related issue. The above information is for your guidance and Westralian Strata Services does not accept any responsibility for work requests issued by a resident.